



## **NEW COVID-19 HEALTH & SAFETY UPDATES**

At On Stage, our priority has always been happy, healthy dancers – and that hasn't changed! We've worked hard to integrate staggered schedules, frequent sanitizing, and distanced dancing to make sure that we are going above & beyond to keep our students safe. While it may be a bit of a learning curve for our families to adjust, we are confident that that we can dance into this "new normal" with safety at front of mind!

### **SANITIZING STATIONS**

Everyone who visits the studio will need to stop at the sanitizing station upon entry. Sanitizing stations will be placed throughout the studio as well.

### **LIMITED CLASS SIZES**

Class sizes are limited to ensure we can give each dancer 3m of distance, and spaces are marked on the floor with tape dots and/or boxes.

### **STAGGERED ENTRY & EXIT**

Class times have been adjusted to ensure less congestion in the studio as well as during pickup/drop-off times. Dancers will stay distanced on our "dance dots" as they enter & exit the building. Dancers should enter through the front door & exit through the back door only.

### **LIMITED ENTRY**

Dancers age 6 & under only are permitted 1 adult in the studio lobby – upstairs or downstairs, on an available "dance dot" space. Dancers are not permitted to remain at the studio between classes.

### **SCREENING**

All dancers should self-screen or be screened by parents before entering the studio. No one should enter the studio if they are feeling sick or have been exposed to Covid-19.

### **IN-STUDIO CLEANING**

Staff will be cleaning high-touch surfaces in the studio 2-3 times each day. Washrooms will be cleaned 2-3 times each day. Floors will be cleaned once a day. Items dancers touch (barres, etc) will be cleaned immediately after use.

### **STUDIO UPGRADES**

We have installed touchless taps, soap dispensers, & hand sanitizing stations to reduce the spread of germs. We are now accepting online e-transfer payments to reduce the need to enter the studio for payment. We have installed a state of the art Zoom system for dancers to attend class virtually if they are not feeling 100%, to keep others safe.

### **THE "NEW NORMAL"**

Dancers are asked to arrive wearing their dance uniform and should bring only their dance bag, which will be stored with them in the studio as they dance. As much as possible, large items (coats, etc.) should be left at

home or in the car. Shoes will be left in the lower lobby. The changerooms will not be available for storage of items.

Payment can be made by dropping off a cheque/cash, sending an e-transfer, or in person. Those wanting to enter to pay in-person will need to fill out the screening survey & call the studio in advance.

### **MASKS**

As per HPHU guidelines, masks are required to be worn by everyone in indoor public spaces, if they can be tolerated. While masks can be removed during physical activity, we encourage all dancers to remain masked as much as possible.

### **SAFE STAFF**

Our staff remains masked at all times, and wear headset microphones to remove the need to shout over music. Staff is actively screened each day, and required to stay home from work when ill or awaiting Covid-19 test results.

### **MOVING FORWARD**

We will continue to adjust & adapt our procedures as required by the government or health units, as well as to make your experience at OSD as seamless and positive as possible!

### **CLASS CANCELLATIONS**

If the studio is required to close due to a government or emergency order, alternate classes will be provided via Zoom for the remainder of that month. If the closure lasts longer than one month, tuition will not be due for subsequent months. There will not be refunds for missed classes due to other circumstances (illness/vacation/etc).